



**Nancy Trosclair
President
Destination New Orleans
53 Echezeaux Drive
Kenner, LA 70065**

Dear Nancy,

Please let me express my sincere gratitude for making not one, but two events for FONA International a huge success. While our ambitious goals for these events would have made other planners shy away from the challenge, you embraced our events and helped us to create the classy, warm, grateful and welcoming atmosphere we wanted for our guests. Thank you!

From the beginning you have exceeded my expectations. Your proposed venues were well thought out and covered the gamut of possibilities available in New Orleans, just as I requested. Ultimately your recommendation of Bella Luna because of their ability to meet our unique needs was right on target. Your help to build a memorable menu worthy of our "foodie" guests, along with your creative solutions to our logistical challenges such as use of the Artist's Gallery for cocktails, the jazz trio to bring down the formality of the event and your florist for casually elegant flowers, was the proverbial icing on the cake.

Despite the fact that many of our guests are seasoned veterans at being entertained, they were truly impressed with our venue, the amazing menu, brilliant food and atmosphere of celebration. In fact a number of them sought us out the next day just to express their gratitude in person again. Thank you for helping us show our customers our appreciation in such a memorable fashion.

I can't wait for 2008 and I look forward to working with you again on all of our events in New Orleans!

Sincerely,

**Tracy Cesario
Sr. Corporate Marketing Manager
FONA International**